

# HØST & VÅR

## RETURN FORM

(Please fill & include in package - Return will not be accepted/resolved without form)

Order# \_\_\_\_\_

Name: \_\_\_\_\_

Email: \_\_\_\_\_

Reason for return: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Additional notes:

\_\_\_\_\_

### IMPORTANT RETURN INFORMATION:

If you wish to return an item you have ordered you should do so within 14 days after receiving the package. Pack the item you wish to return nicely in the same packaging as it came in unworn and with the labels intact together with a filled out return form. If you didn't receive a return form you can download a new one online at [hostandvar.com](http://hostandvar.com)

All sent packages will contain a return form for you to fill out, and a return slip from Postnord or DHL (international customers). It's very important that this slip is intact and saved, if you manage to miss or throw this out you need to contact support to provide you with a new one. (This is only for international customers using DHL, returns inside Norway can be sent back other ways)

We will only accept international returned garments provided by DHL return slip, and this is the only way for you to return your garment to Høst & Vår.

When using our return slip, a shipping fee of 79 NOK will incur within Norway (Postnord)

When using DHL return slip a shipping fee of 18 EUR / 20 USD will incur for international customers (DHL)

Stick or tape the return slip to the parcel and send.

Once we have received your package and accepted the return the amount will be transferred back to you. Please note that it usually takes 1-3 business days from the day we have processed the return until the amount is available on your account (Norway).

For international customer the processing time will be estimated up to 30 working days. Note that there are a lot of packages in circulation and it will be treated as fast as possible.